

# Indian River County Chamber of Commerce Economic Development

# FY2016-2017 Annual Report to the Indian River County Board of County Commissioners

December 15, 2017

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# Economic Development Annual Report October 1, 2016 – September 30, 2017

# **ADMINISTRATIVE**

# Local Government Funding

The Indian River County Chamber of Commerce is designated as the primary economic development organization as referenced in the Economic Development Element of the county's Comprehensive Plan. The Board of County Commissioners has encumbered funds from General Revenue for the Chamber's Economic Development Office (EDO) to conduct economic development activities on their behalf. These activities include business recruitment, retention, expansion and small business development.

In April of each year, the EDO submits a detailed budget requesting funds for the upcoming fiscal year through the county's regular budget process. The process includes a review and recommendation from the county's Economic Development Council. In fiscal year 2016-17, the County encumbered \$171,465 for reimbursement of eligible expenses.

# **Private Sector Funding**

Over the years, the private sector has also invested in economic development. In FY2016-17, \$47,900 was invested in the **Economic Leadership Alliance (ELA).** We provide opportunities for our ELA investors to be more engaged, such as email updates, special events and welcome receptions for newly locating businesses. All economic development funds, public and private, are kept in a separate account from Chamber-generated funds. A complete list of ELA investors follows; this list is also on the economic development website, with links to each investor's website.

ELA funds are used to leverage public sector funding, and when it may not be appropriate to use taxpayer dollars, as in the case of hosting prospective business clients. Also, the cost of website hosting and maintenance is shared between the public and private sectors, as is the cost of salaries and other administrative expenditures.

# Reporting

The Indian River Chamber was one of 13 EDOs identified by House Speaker Richard Corcoran to submit details on all revenues and expenditures from public and private sector sources for economic development and tourism activities during FY15-16. Our office submitted the requested information within the required two-week timeframe.

# **Administrative Costs**

Economic Development administrative costs are shared between county funds and private sector funds. A total of \$80,860 in county funds was expended for administrative costs which include salary, building insurance, and an annual audit as required by the county. Additional staff plus general overhead costs, such as facility use, office space, and utilities are provided pro bono by the Chamber.

# **ECONOMIC LEADERSHIP ALLIANCE**

### **Economic Leadership Alliance Investors**

#### Chairman Level (\$5,000)

Florida Power & Light Piper Aircraft, Inc. Indian River Press Journal/TCpalm.com

#### Corporate Level (\$2000)

Donadio & Associates Architects Dyer Automotive Marine Bank & Trust Seacoast National Bank TD Bank

#### Leadership Level (\$1,000)

Armour Capital Management Business Development Alliance CenterState Bank Coldwell Banker Paradise Realtors Corrigan Ranch George E. Warren Corp. Northern Trust Bank Oculina Bank VeroBeach.com Wells Fargo

#### Supporter Level (\$500)

Bill Bryant & Associates, Inc. Robert Brackett Family Foundation CareerSource Research Coast Dale Sorensen Real Estate, Inc. Disney's Vero Beach Resort EGP Document Solutions Florida Atlantic University-Harbor Branch Oceanographic Institute HBS, Inc. Indian River State College Laurel Homes, Inc. MBV Engineering, Inc. National Bank of Commerce Orchid Island Golf & Beach Club Proctor Construction Company Rossway Swan Tierney Barry Lacey and Oliver Schlitt Services Sun Aviation

#### Friends of Alliance (<\$500)

Alex MacWilliam, Inc. Realtors Boyle & Drake, Inc. Brewer International, Inc. Carter Associates, Inc. Creative Floors Carpet One Croom Construction Company Hayhurst Land Surveying Inc. John's Island Real Estate Company Lambert Commercial Real Estate New Vision Eye Center Northwestern Mutual Life Parker Hannifin Rogers Brothers Groves, Inc. School District of Indian River County SLC Commercial-Bird Realty Group Strunk Funeral Home Jeff and Peggy Thompson Vero Beach Regional Airport Vero Millwork, Inc.

# **ELA Events**

- Economist Bill Fruth, President of Policom, spoke to 40 investors and community leaders. His presentation, "Where the Money Is: the Indian River Economy", highlighted what it takes to grow a strong local economy and how we compare to other metro areas in the U.S. His recommendations included:
  - o Create an Industrial Development Authority
  - Need for a 500+ acre industrial park
  - Increase private sector investments Discussion is underway to launch a fundraising campaign, similar to the successful campaign conducted in 2012.
- Mark Zandi, Business Analyst with Moody's International, spoke to 75 investors and community leaders. Topics included:
  - o Unemployment, labor force, economic prospects, real estate
  - o Federal Reserve balance sheet, interest rates, future recessions
  - When asked about using incentives to attract business, he suggested that "it's important for a less diverse economy, such as Indian River County, to use incentives judiciously to attract businesses that attract other businesses, developing a supplier network." He added it's also essential to offer a lower cost of doing business and provide good infrastructure.

### **Return on Investment**

Last year, at our request, the Washington Economics Group (WEG) prepared an Economic Impact Brief. The results are still relevant today: WEG estimates that Indian River County receives economic benefits **15 times greater** than the \$3 million invested by the county since 2007, plus 639 direct and indirect new jobs were generated as a result – the majority in higher-wage jobs. This figure includes funds paid to new and expanding firms through the county's Local Jobs Grant program plus expenditures in our Chamber's economic development efforts. These efforts, and resulting impacts, are ongoing. Highlights from the report:

- Since the late 1990s, the private sector has invested over \$1.5 million in the Chamber's economic development activities
- There were targeted companies that relocated and expanded in the County due to the efforts of the EDO that did not receive any incentives
- Other companies received assistance from the EDO during this period but did not relocate to, or expand in, the County
- The ongoing economic development investments generate significant quantifiable and recurring economic impacts each year.

# **BUSINESS DEVELOPMENT**

A revised targeted industry list, as reflected below, was approved by the Commission to better focus our recruitment efforts. The County maintains the original targeted industries list in the Economic Development Element of their Comprehensive Plan, referenced primarily for incentive purposes.

- Manufacturing
- Professional, Scientific and Technical Services, to include Computer Systems Design Services, and Environmental Consulting Services
- Transportation and Warehousing
- Agriculture, to include Aquaculture Farming, and Crop Services
- Health Care, specifically Specialized clinics

A re-branding initiative was also completed last fiscal year. The new economic development logo is incorporated into all material, websites and social media platforms. The collateral materials are updated to reflect current statistics and are included in all prospect proposals either "hard copy" or electronically. Copies can also be downloaded from the economic development website.

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25-49

25-49

25.49

25-49

1-24

1.24

1.24

1-24



### Manufacturing

Manufacturers benefit from our low cost of doing business, with mark rates ranging from \$3-\$6 per square foot. Plus excellent transportation, distribution, and supply cha networks; and some of the lowest taxes in the nation. All of this in an idyllic location with miles of beauti beautif aches, superb cultural amenities, and a climate that makes year-round recreation not only possible, b pleasurable.





Distribution Indian River County's central position on the Florida's east coast makes it a ideal location for distribution centers. Market rates range from \$3-\$6 per square foot, built to your specifications. An excellent transportation network

provides convenient access to highways, rail, and ports, making it easy to ship products anywhere in the world. All of this in an idyllic location with miles of beautiful beaches, superb cultural amenities, and a climate that makes year-round recreation not only possible, but pleasurable.



#### Wages & Workforce Wages for workers in the transportation and distribution sector: in Indian River County are significantly lower than the averages for comparable markets, providing employers with a great value and a competitive advantage.

	Sebastian-Vero Beach MSA	Atlanta, GA	Charlotta, NC	Columbia, SC
Mean Hourly Wage (Overall)	\$18.92	\$23.76	\$23.25	\$20.29
First-Line Supervisors	\$17.91	\$28,47	\$27.62	\$30.29
Heavy and Tractor-Trailer Truck Drivers	\$15.26	\$19.95	\$19.97	\$20.09
Industrial Truck and Teactor Operators	\$11.52	\$15.22	\$15.12	\$16.25
Laborers and Freigh, Stock and Material Movers, Hand	\$10.30	\$12.81	\$13.73	\$13.46
Packers and Packagors, Hand	\$9.07	\$10.96	\$11.66	\$10.35



**Representative Employers** These employers know that Indian River County is a great location for distribution and logistics.

> CVS/pharmacy FULMER GreenLine

#### Training

772.567.3491

Indian River State College offers a certificate in commercial vehicle driving. It has partnered with SAGE Corporation, the nation's foremost operator of professional truck driving schools.

# Property Search Website www.indianriversites.com

Our property search website continues to be upgraded by the host, GIS-Planning. The program is used by site selectors and business executives as they conduct their site location due diligence. EDO staff includes the site's demographic and business intelligence data when submitting detailed proposals to prospective clients.

The full-edition upgraded site includes heat maps illustrating a variety of demographics, city-to-city or county-to-county comparisons, and mobile capabilities. Visitors are able to choose certain "layers" to show where broadband is available, local zoning, water lines, transportation infrastructure and other utilities.

As of 9/30/17, the site had 90 Users (realtors), a 15% increase from the last fiscal year, with 138 active properties listed, which is 60 fewer than FY15-16. It is available to all non-residential realtors, at no charge, who have properties available – buildings or build-to-suit sites - for lease or for sale in Indian River County. The realtor's listing information stays current for 6 months, at which time GIS-Planning sends them a renewal notification. An EDO volunteer assists with reminding realtors about their property listings expirations.

All listings are automatically uploaded to Florida Power & Light's property search website. Buildings over 10,000 square feet and sites 10 acres or larger are uploaded to Enterprise Florida's property search website. These are the primary organizations contacted by site selection consultants when initially conducting site searches on their clients' behalf.

#### **Property Search Website - Analytics**

The site allows the Administrator (the EDO) to view the number of visitors and the visitor's IP address, the pages viewed and the length of time on each page. In the period covering 10/1/2016 through 9/30/2017, analytic data demonstrates that there were 2,090 searches conducted, primarily for existing buildings. This is 1,400 fewer searches than the previous year.

		Searches				
						TOTAL
Date		Sites	Buildings	Communities	Businesses	SEARCHES
Oct 1-De	c 31	15	392	53	27	487
Jan 1-Mai	r 31	42	494	45	23	604
Apr 1-Jun	30	23	456	75	11	565
Jul 1- Sep	ot 30	22	<u>368</u>	<u>40</u>	4	<u>434</u>
Totals		102	1710	213	65	2090

Of the features accessed, the most widely used were full property reports and community reports, with many printed out, and direct links made to realtors' websites.

Features Accessed - Tools Used 10/1/2016 thru 9/30/2017				
Features Accessed	Count	Tools Used	Count	
Business Report	45	Direct Link	196	
Community Report	314	Property Viewed - Mobile	54	
Demographics	82	Saved to Folder	40	
Exporting a Report	53			
Full Property Report	787			
Labor Force	45			
Print Report	235			

#### **RECRUITMENT/PROMOTION**

## **Announced Projects**

- Facilitated a successful Local Jobs Grant award for ACS Financial, a new company that assists business clients throughout the U.S. in resolving state and federal tax issues. The company anticipates creating 30 new jobs paying an average annual wage of \$46,000.
- Participated in a welcome reception for Cruiser Aircraft at Sebastian Airport. The company's initial plan was to locate in Palm Beach County, but was concerned about the "no fly zone" rule when the President visits, and instead chose Sebastian. The company is based in the Czech Republic, and manufacturers the Sport Cruiser Light-Sport aircraft. The Sebastian location will start with final assembly operations, hiring five employees; long-term plans include a manufacturing component.

### **Active Projects**

- We continue to communicate with the principals of the aircraft parts manufacturer from Spain. The EDO was notified their decision is delayed but our location remains "at the top of their list". The company was drawn to Vero Beach, expressing an interest in working with Piper Aircraft in a limited capacity, anticipating 35-50 new jobs.
- Met with the owner of a New York-based manufacturer on a site visit to Indian River County. The EDO began communicating with the owner in April 2016; he anticipates a 2-3 year decision process. The company currently has 40 employees, but may relocate only the manufacturing and shipping operations, keeping the administrative office in NY. The company was referred by a Chamber member.
- Met with the CEO of a NJ-based manufacturer of PVC piping, interested in expanding to our area as they focus their work on high-end hotels; decision date is 1-2 years out. Provided details on the advantages of locating to Indian River County along with information regarding local/state programs available and existing buildings potentially suitable for his use. The company was referred by Oculina Bank.

#### **Prospect Activity/Customized Assistance**

- BioAlliance is a Palm Beach-based company that submitted an offer to purchase the INEOS site. The EDO worked closely with CEO, providing him demographic information on the area and letters of support to bank officials who own the property. The CEO was also in discussion with the County to take over the INEOS agreement for waste processing. BioAlliance recently rescinded their offer and is renegotiating.
- The White Company is a London-based retailer of home furnishings and apparel. The company's CEO was featured in a local publication announcing the company's first U.S. retail location in New York City. The EDO submitted a detailed proposal to the CEO, outlining the advantages of locating a distribution center to Indian River County.

# **Enterprise Florida Leads**

Provided detailed location and demographic information to Enterprise FL for the following projects, as outlined in the Requests for Proposals. The EDO emails the proposals to local commercial/industrial realtors requesting property information as specified in the proposals. Turn-around time for responding is typically 3-5 business days. Names of the prospective companies are not revealed in the RFPs.

- Project Blue Wave Manufacturer (specifics not provided) considering communities in Florida and outside the state. Project parameters: 20-50 acres zoned industrial, constructing a 385,000sf facility with access to seawater, brackish water or subsurface salted aquifer; 325 new jobs and a \$30 million capital investment. Worked closely with local property owners and/or their representatives, utilities, and county staff to submit a 15-page proposal. The two sites submitted were not selected:
  - Headwater Isles in Fellsmere too far of a distance to available utilities
  - Indian River Industrial Park the property was lease-only and there was no direct access to seawater
- Project Bread A food manufacturing and distribution firm, needing 4500-7500sf of climate-controlled industrial space with 18-foot ceiling height; anticipates 50 jobs paying an average wage of \$25,000/year. The company is also considering sites in Georgia and South Carolina; no decision date was provided with the RFP. Submitted two buildings for consideration:
  - 6000sf warehouse at 9050 16th Place
  - 6500sf warehouse space at 1101-1103 18<sup>th</sup> Place
- Project Dorothy A construction equipment manufacturer, preferred 400,000sf existing facility but would consider a build-to-suit; anticipates 700 jobs and a \$63 million capital investment. The company is also considering sites in Michigan; December 15, 2017 is the decision date. The EDO submitted information on the Indian River Industrial Park.
- Project Flicker A manufacturer (no specifics) considering sites in Florida, needing 300-500 acres for a build-to-suit facility, with an estimated \$55 million capital investment; no employment information was provided by Enterprise FL; January 2018 is the decision timeframe. Worked closely with utilities, CareerSource, FAU and county staff to submit a 23-page proposal using the consultant's spreadsheet which outlined the required information; Headwater Isles was our proposed site.
- Project White Oak A food manufacturer considering only existing buildings in Florida, 20,000sf to 75,000sf with 18-foot ceiling heights; no employment or capital investment information was included in the RFP, nor a decision date. Proposed the former Macho Products building on 102<sup>nd</sup> Terrace.
- Firearms and accessories manufacturer Considering sites in the Southeast U.S. for product distribution, adding production at a later date; project parameters: 15 jobs, needing 1000-2000sf existing space; information on multiple buildings submitted. No response from client as yet, per Enterprise FL.

# **Additional Lead Generation**

Once the EDO conducts research on the prospective company, our office provides location and demographic information to the listed contact and/or the CEO on leads shared from the following sources:

- Business Facilities magazine 25 packages sent to firms requesting property and business environment information as a result of placed ads
- *Expansion Solutions magazine* the Publisher attends select industry trade shows, sharing information with his advertisers on businesses contacted. Leads are screened and researched.
  - National Business Aviation Association (NBAA), Las Vegas 11 prospect packages sent, based on companies' interest in a Florida or Southeast U.S. location
  - Great American Trucking Show, Dallas 10 prospect packages sent highlighting the transportation benefits for potential distribution center facility sites in Indian River County
- Site Location Partnership (SLP) Under an agreement with SLP, the company
  represents Indian River County at six industry trade shows throughout the year, using
  our collateral material. Following each event, SLP staff distributes lead generation
  reports listing companies that have expressed interest in relocating or expanding. As a
  client, our office is able to attend these trade shows at no cost under SLP's registration.
  The following table illustrates leads shared and prospect packages sent to companies
  that were first researched or screened by our office.

Site Location Partners	nip - Activity	
	Leads	Prospect
Trade Show	Generated	Packets Sent
IMTS 2016, Chicago	20	6
Int'l Manufacturing Technology Show		
FabTech 2016, Las Vegas	13	9
Metal forming, fabricating, welding inc	dustries	
MD&M/Plastec East, New York City	10	6
ProFood Tech, Chicago	14	8
XPONENTIAL 2017, Dallas	12	7
Drone and robotics show		

#### Print/Electronic Advertising/Online Marketing

#### **Online Promotion**

The EDO contracted with Adams Media Group, a local public relations/advertising firm, to increase our online and social media presence for economic development.

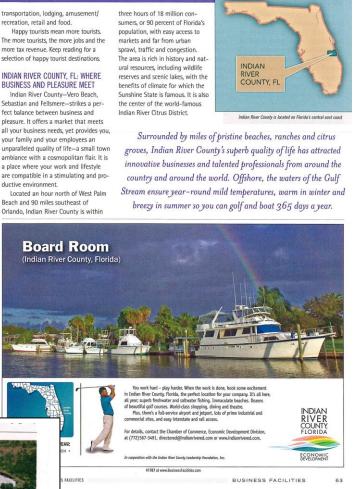
The firm is currently interviewing CEOs of local businesses who were assisted by the EDO, including: Girard Equipment, Blue Dog Business Services, Dragonfly Boatworks, and Parable. The videos are uploaded to the economic development website and social media platforms as business testimonials regarding the EDO's service and assistance provided to the CEO and his/her business.

TRADEANDINDUSTRYDEV.COM | 71

#### Print Ads

The EDO purchased print ads in nationally distributed industry focused publications, all of which include electronic links on the publications' websites and distribution at industryfocused trade shows. The publications' art departments provide creative work at no additional cost.

- Business Facilities May/June 2017 tourism industry focus, a two-page spread which included an 900-word editorial (shown right); also an enhanced listing in the annual Site Seekers' Guide (not pictured)
- Trade & Industry Development
  - November/December 2016: Logistics industry (shown below)





- Expansion Solutions each issue included a 300-word editorial promoting the benefits of locating a business to Indian River County
  - September/October 2016: Aviation focus, NBAA distribution (pictured below)
  - o January/February 2017: Logistics focus, FL feature
  - o July/August 2017: Warehouse/distribution; outdoor recreation

#### Aviation INDIAN RIVER COUNTRY, FLORIDA A Perfect Balance Between Business and Pleasure ndian River County-Vero Beach. companies have chosen to locate in the Piper Aircraft, with its new M-series aircraft, has called Vero Beach its home Sebastian, and Fellsmerecounty. Tax abatements and the Local Jobs since 1957. FlightSafety Academy in Vero strikes a perfect balance between Grant program encourage eligible, new and business and pleasure. Located an Beach offers a comprehensive professional existing firms to add new jobs for local hour north of West Palm Beach and 90 residents pilot training program, including full-flight miles southeast of Orlando, it is within simulators, plus a dedicated fleet of multithree hours of 18 million consumers, or engine and single-engine aircraft. Sun 90 percent of Florida's population, with Aviation, Paris Air and Corporate Air offer easy access to markets and far from urban charter service to residents and visitors sprawl, traffic and congestion. throughout the year. Sebastian municipal Surrounded by miles of pristine airport is home to Skydive Sebastian, LoPresti Speed Merchants, Pilots Paradise beaches, ranches and citrus groves, Indian River County's superb quality of life has and Czech-based Cruiser Aircraft. An available and trainable workforce of attracted innovative businesses and talented professionals from around the approximately 638,000 within an hour's country and around the world. Advanced drive time makes Indian River County a industries from aviation to aquaculture highly-desirable location. Indian River State Piper Aircraft, Indian River County's largest and emerging tech to healthcare benefit private employer with 750 employees, has College (IRSC) is nationally recognized for from a low cost of doing business; a called Vero Beach its home since 1957. its innovative curriculum and close working large, well-trained workforce; and some relationship with the business community, of the lowest taxes in the nation. With Indian River County has two airports, filling the training needs of industry, and convenient access to highways, rail and Vero Beach Regional Airport and preparing the next generation of workers. ports, along with large tracts of buildable Sebastian Municipal Airport, with plenty For more information, visit land, many transportation and distribution of land for new tenants www.indianrivered.com. 📥 PERFECT BALANCE BETWEEN **BUSINESS AND PLEASURE** • Workforce of 630,000 within a 50-mile radius Easy access to highways, rail, and ports • Within 3-hours of 17.5 million customers – 30 million within 500 miles • Tropical climate = no weather delays or downtime in production Superb quality of life attracts innovative businesses and talented professionals Cost-competitive location to grow or expand a business Central to where your business needs to be. ECONOMIC 58 | www.ExpansionSolutionsMagazine.com

## **National Events**

- Women in Economic Development, Savannah Registration is limited to 100 attendees, who are local EDOs from throughout the U.S. This format allows for more interaction with site consultants who provided insight on industry trends, and suggestions on promoting communities for new business. Follow-up emails were sent to each consultant inviting them to Indian River County for familiarization tours. Promotional thumb drives were also sent to each consultant, as attendees are not allowed to distribute promotional material at the event. Consultants' emails were added to the EDO's database, to notify them of project announcements, program upgrades and property availability.
- Trade Show Activity Attended the Great American Trucking Show in Dallas, promoting Indian River County to exhibitors as a location for distribution centers. Follow-up information was sent to select exhibitors/prospects,

# Florida's Research Coast Economic Development Coalition (RCEDC)

RCEDC began in 1996. It is a tri-county collaboration among the primary economic development organizations in Indian River, St. Lucie, and Martin counties, and the President of CareerSource Research Coast. Partners collaborate to promote the region as a viable business location. The Chamber is one of the founding partners, and the Chamber's E.D. Director is the organization's current Chair.



# **RCEDC Partnership Activities**

- Participated in pre-arranged In-Market site consultant meetings in the following cities, promoting the region. Follow-up information on Indian River County was sent to each consultant. Consultants' emails are added to the EDO's database, to notify them of project announcements, program upgrades and property availability.
  - o Atlanta, GA four appointments with five consultants
  - o Greenville/Spartanburg, SC seven appointments with twelve consultants
- RCEDC partners regularly provide requested information to publishers of "*Progress & Innovation*", highlighting the region's industry partners, locations and capacity for new business.
- RCEDC is a member of the Treasure Coast Manufacturers' Association

# **BUSINESS RETENTION/EXPANSION**

# **Expansion Activities**

- Facilitated a successful Local Jobs Grant for Blue Dog business Services. The Vero Beach company is adding 15 new jobs to its current staff of 27 while retaining and growing its corporate headquarters locally rather than Palm Beach County, as was initially considered. The EDO is also assisting the company in securing expanded office space.
- Met individually with each County Commissioner to discuss plans for the expansion of MWI Corporation. The company is considering expanding its local presence by relocating its corporate headquarters and maintenance operations from Palm Beach County to Indian River County. MWI estimates a \$1.5 million capital investment and creating 150 jobs.
- Met with executives from Girard Equipment to discuss expansion plans and potential programs to assist in either updating their current facility or move into a larger building.
- Parabel, an agricultural-based research and production firm, is currently constructing a production facility in Fellsmere and submitted plans for additional production facilities off SR60 west of I-95. The company anticipates creating up to 170 new jobs when fully operational. The EDO facilitated the company's successful Local Jobs Grant in 2016.

#### **Retention Visits**

- With Commissioner O'Bryan, met with the new CEO of TrueAero, an aviation firm that re-manufactures aircraft parts. The company was awarded a Local Jobs Grant in 2014 based on creating 13 new jobs. The company now has 24 employees in Vero Beach, 25 in Dallas, and a small office in Ireland.
- With Commissioner O'Bryan, met with the CFO of Veriato (formerly SpectorSoft), a software development firm. The company located into larger office space in Vero Beach to accommodate its growing base of 45 employees.
- Currently assisting a local marine industry manufacturer with its expansion plans, anticipating ten new jobs, adding to its 24 current employment, and a capital investment of \$750,000+. The company is considering sites in Indian River County and in Ft. Pierce, preferably an existing building.

#### **Industry Tours**

- Facilitated an industry tour to Syngenta with ten participants
- In recognition of National Manufacturing Month, coordinated a tour of the CVS Distribution Center for members of the Treasure Coast Manufacturers' Association and students from the IRSC Logistics program

#### **Other Retention/Expansion Initiatives**

• Arranged for the production crew of "How It's Made" to film the manufacturing process at Schact Groves, M.A. Ford, Float-On Boat Trailers, and Dragonfly Boatworks. The segments will air in late 2018 on the Discovery Channel.

- Accepted a Proclamation from the County Commission recognizing April 30 through May 6, 2017, as Small Business Week in Indian River County. This is a national initiative through the Small Business Administration, highlighting the positive impact small businesses have in our community.
- Partner with the Space Coast EDC in Brevard County to provide local businesses greater opportunities for government contracting. The program is called "GO Online", and access to the website, http://www.indianriverbids.org, is available to local manufacturers and Chamber members at no cost. Proxity-ec, a Florida-based firm that maintains the site, offers a single online resource that contains solicitations and awards from all federal, state and local governmental agencies including the military and subcontracting opportunities.

# **Small Business Development**

The EDO partners with the University of Central FL and the FL High Tech Corridor to provide the "FL Virtual Entrepreneur Center" portal as a direct link on the economic development website. Our local website portal, www. flvec.com/indianriver.com, provides

local, state and federal resources for small business owners and entrepreneurs.

The site also offers an opportunity for local business owners to promote their business and potentially serve as a mentor – all at no

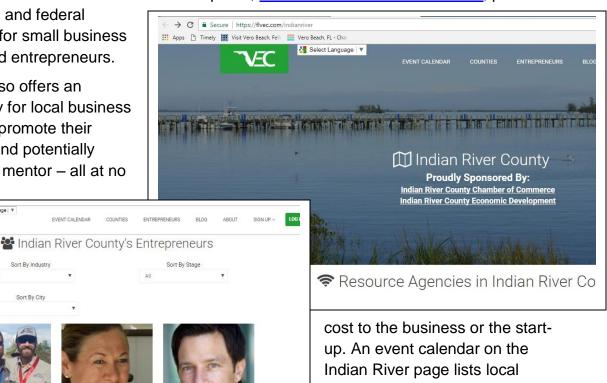
Sort By Industry

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other organizations that can assist small business owners and entrepreneurs. Staff from the FL Virtual Entrepreneur Center maintains the website.

workshops scheduled through the Chamber, SCORE, SBDC and

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#### **General Business Assistance**

Assisted 48 individuals, including those interested in starting a business, with information on local demographics, statistics, and details on establishing a business in Indian River County. These requests for assistance are via phone calls, email, and walk-ins.

#### Pre- and Post-Hurricane Irma Activities

- Participated in daily statewide Emergency Operations conference calls, asking questions, relaying information on how our office is helping local businesses, and receiving information on state/federal assistance programs.
- Contacted key manufacturers to check on physical and/or economic damages after the storm. There were few reports of physical damage though many had no internet for several days following the storm.
- Coordinated with the IRSC Small Business Development Center, and encouraged businesses that needed short-term financial assistance to apply to the state's Emergency Bridge Loan program. The application process was coordinated through the SBDC network.
- Sent information on disaster recovery programs to Chamber members, and via media releases; relayed this information on the *Local News Magazine* radio show.

# PROGRAMS

#### ACCRA Cost-of-Living Survey

The EDO has participated in the survey since 1996, with Chamber volunteers assisting in the data collection. The program compares the relative price levels for 60 consumer goods and services among 300 communities nationwide. The Council for Community and Economic Research (C2ER) produces the subscription-based *ACCRA Cost of Living Index* report three times per year. The data is used by business executives and site selectors in comparing the cost of business in select communities. The EDO maintains a cost-of-living calculator on the <u>"Business Assistance"</u> page of our website, and media releases are sent highlighting data from the report.

October 2017		erall ex*	Housing Costs		Apt. Rents		Gas Prices	
Indian River County	97	7.4	\$298,3	21	\$937	\$2.0	)2	
Ft. Lauderdale	11	9.8	\$538,3	24	\$1,845	5 \$2.3	32	
		-	_		_	_		
McAllan, TX (lowest)	76	6.7	\$225,5	93	\$608	\$1.9	)4	
Manhattan, NY (highest)	24	42.9	\$1,853	,004	\$4,65	4 \$2.3	39	
*Based on a national average index of 100.0								

# **Industry Appreciation Awards**

As a component of our business retention activities, the Industry Appreciation Awards recognize local companies for their architectural achievements, success within their industry and community involvement.

- Organized the 2017 awards luncheon, with 200 attendees and 18 awards presented
- Facilitated six Industry Appreciation Committee meetings
- Developed and delivered a Proclamation to the Board of County Commissioners recognizing Industry Appreciation Week in Indian River County
- We congratulate our 2017 Small, Medium and Large Companies of the Year: Caliber Home Loans; Dale Sorensen Real Estate; and Oak Harbor Club





Dale Sorensen Real Estate 2017 Mid-size Company of the Year

# **Communication and Public Relations**

#### **Communication/Presentations**

- Guest on:
  - o Local News Magazine radio show, weekly guest
  - o David Walsh radio show
- Presentations
  - "Women in History" panelist at IRSC, highlighting women in male-dominated careers
  - Vero Beach Women's Club, including a tour of the Chamber building
  - o Treasure Coast Manufacturing Association annual meeting
  - Leadership Indian River County Organized "Economic Development and Tourism" Day for 18 participants, arranged guest speakers and a tour of the CVS distribution facility
- Provided content and contact information for articles featured in "Progress and Innovation", a quarterly publication of TCPalm newspapers, and to FL Trend magazine
- Submitted numerous media releases to local and statewide media outlets on project announcements, special events, reports, activities, and other pertinent information. Copies of media releases are emailed to the Commissioners.

#### **Committee Involvement**

- CareerSource Research Coast, Board Member
- Treasure Coast Regional Planning Council, CEDS Committee
- Moonshot Moment Community Action Network, Outreach Committee



- Indian River County School District Career & Technical Education Committee
- Provide information and attend meetings of the Historic Downtown Vero Beach Economic Development Zone Advisory Committee